



# Tiny Dots Welcome Pack for families







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# **About Tiny Dots**

Tiny Dots is a for-purpose organisation fast-tracking early childhood intervention by providing accessible screening, assessment, referral and therapy for babies and toddlers aged 0 - 3 years showing signs of developmental delay.



Our Mission: To improve cognitive, social, and emotional outcomes for babies and toddlers at risk of developmental delay by removing financial and geographical barriers for children to access critical early childhood intervention services.



#### **OUR SERVICES**

Community Care Clinic Multidisciplinary assessment

Therapy

Empowering Education Professionals



Community Care Clinic [CCC]
or
Appointment with Speech
Pathologist

Our Speech Pathologist will give you:

- Recommendations
- Referrals
- Strategies

**Therapy** 

Therapy with a Speech Pathologist and/or Occupational Therapist OR monitoring sessions

**Multidisciplinary Assessment** 

Comprehensive Assessment (1.5 hours) + Report by Speech Pathologist and Occupational Therapist

Empowering Education
Professionals

- Professional development for early childcare educators
- Screening for children identified by staff
- Local services and referral pathways
- Iniatiating conversations with families

Before you start Getting ready 1st Session 2nd Session Therapy

1 2 3 4 5











WE SEND YOU...

WE PREPARE

ASSESSMENT

FEEDBACK THERAPY SESSIONS

· Welcome Pack

Please complete:

- Service Agreement
- Tiny Dots Intake Form
- Safety and Consent documents

Please email us:

- Your child's past Reports/test results
- NDIS Plan (if you have one)

Our Speech Pathologist and Occupational Therapist review your child's:

- Tiny Dots Intake
  Form
- Safety and Consent documents
- Your child's past Reports/results

\*The cost for this time is included in the assessment cost.

Speech Pathologist & Occupational Therapist meets you and your child to understand their strengths and review their development.

- · Parent interview
- Formal or informal assessments
- Developmental checklists
- 1.5 hours

\*After your appointment we analyse the results and write a Report for your child (approx. 2 hours).

Speech Pathologist 0R Occupational Therapist provides feedback on the assessment results:

- in person or
- · online or
- · via telephone

We make recommendations for your child and discuss a plan moving forward.

- \*The cost for this time is included in the assessment cost.
- \*This step may be skipped if not necessary.

Speech Pathologist 0R Occupational Therapist provides therapy based upon your child's goals.

- \*Therapy costs are charged per-hour.
- \*This step may be skipped if not necessary.



#### WHAT DOES OUR THERAPY PROGRAM LOOK LIKE?

# Our team takes a holistic approach, meaning we will support your child in all areas of development:

- Communication speech and language
- Physical development body and brain
- Cognitive development thinking and learning
- Behavioural development behaviour affected by stage of development
- Social and emotional development connection + regulation

#### THERAPY SESSIONS

#### IF GOALS INVOLVE ONE THERAPIST:

 Sessions with either Speech Pathologist or Occupational Therapist + final report

#### IF GOALS INVOLVE BOTH THERAPISTS:

- Sessions with Speech Pathologist and Occupational Therapist
- Joint session with Speech Pathologist and Occupational Therapist
- Final session with both Speech Pathologist and Occupational
   Therapist + final report





#### **MEET OUR HEAD STAFF**



Senior Occupational Therapist [OT] Rebecca Dillon Occupational Therapist [OT] Cathryn Voyce



#### **TINY DOTS POLICIES**

#### Fees:

Tiny Dots Early Intervention charges an hourly rate in alignment with the '2024-25 National Disability Insurance Scheme [NDIS] Pricing Arrangements and Price Limits guide'.

Families may be eligible for financial assistance, please contact Tiny Dots administration staff for further information and to discuss your individual needs.

#### Service Agreement:

A Service Agreement is a written agreement signifying that you agree to the terms and conditions of our practice.

This will be emailed to you and is completed electronically to make this process as easy as possible.

#### 'My Child' Information' form:

A form will be emailed to you for you to complete online. This form will provide our therapists with essential information about your child prior to your scheduled appointment.

#### Cancellation policy:

We require at least 48 hours notice when cancelling or rebooking an appointment. Late cancellations or no-shows will be charged at the full rate relevant to the service provided.

#### Discharge from Tiny Dots:

To ensure our services are used effectively, Tiny Dots will discharge children if:

- 3 therapy sessions are missed or cancelled;
- Invoices are not paid prior to your next appointment or a payment plan has not been put in place; or
- Your child gets into another therapy service.



#### FREQUENTLY ASKED QUESTIONS

#### **QUESTIONS**

# How many therapy sessions will we need?

Can we skip the assessment and go straight to therapy?

What happens if we miss a therapy session?

When does Tiny Dots therapy finish?

Can we get discounted services?

How long will it take for us to see progress?

Can I bring my child's sibling/s to the session?

What happens if I need to cancel an appointment?

#### **ANSWERS**

There is no minimum or maximum number of sessions and this can be discussed with your therapist at your first appointment.

Comprehensive assessment is now optional, however your first session within the therapy block will be dedicated to assessing child's development and skills.

If you cancel a therapy session we will provide one make-up session. We cannot provide multiple make-up sessions as other children are waiting for therapy.

Therapy with Tiny Dots will finish if:

- your child gets into another services; or
- you cancel/miss 3 therapy sessions; or
- invoices are not paid.

Tiny Dots is a registered charity with the Australian Charities and Not-For-Profit Commission [ACNC] and in exceptional circumstances, may be able to provide services at a subsidised rate (cases are assessed on an individual basis subject to available grant funding). Your child may also be eligible for a Medicare subsidy, please contact us to discuss.

Every child is different but the more often therapy strategies are used, the faster the progress. We try to make therapy part of everyday activities, such as mealtimes, bathtime and getting dressed, so it's easier to do daily. Your therapist will help you to determine how this can work best in your family.

Depending on your child's goals, sometimes siblings can be included in the session. Otherwise, they may have to sit quietly to the side or wait outside the room in view (if old enough).

We require 48 business hours notice, otherwise a cancellation fee is charged. See Policy on page 7.



#### Contact

Monday - Friday - 9am - 5pm

Phone 0404 154 182

Email admin@tinydots.net.au

#### Connect

We use social media to offer families support at home, tips and tricks for milestones, and update parents on new programs or events.



Instagram tiny\_dots\_ei

Facebook + Linkedin Tiny Dots Early Intervention

If you are looking for further information, please visit our website: www.tinydots.net.au.









## We want to hear from you!

We appreciate any feedback, questions or donations\* as we work towards continually improving our services and providing the highest quality of therapy we can.

If you would like to learn more about our mission or would like to donate, please:

- 1. visit www.tinydots.net.au;
- 2. press 'donate' found on the top right hand side of page.
- \*Donations of any size are welcome and greatly appreciated. Tiny Dots Early Intervention is an endorsed deductible gift recipient [DGR] organisation and all donations are therefore tax deductible.

#### **Our Supporters**

We are extremely grateful to have received support and generous donations from the below partners who have made offering our services possible.











